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Luc Bourgeois is director, client development and head communication and change management solutions at TELUS Health. Luc leads global client insights initiatives and the communication solutions practice as a leader of TELUS Health's organizational support offerings. He provides strategy support to clients in all aspects of employee well-being, communications and change management. A behavioural scientist by training, Luc prides himself on applying behavioural science knowledge to engage various audiences and inform decision making. Luc has over 15 years of experience working in client-facing and internal roles on matters related to the employee experience. His experience includes positions at TELUS Health (formerly LifeWorks and Morneau Shepell), TELUS and the public sector. His positions focused on communications, research, analytics and employee engagement. Luc holds an M.Sc. degree in industrial and organizational psychology and a postgraduate certificate degree in human resource management.