



Dawn M. Lichtner, CEBS

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Dawn M. Lichtner is a client success executive in the client success group of the Vanguard Group in Valley Forge, Pennsylvania. With over 30 years of experience helping clients meet their benefit and business objectives through their retirement plans, she manages the accounts of some of Vanguard's largest clients. Lichtner currently leads the delivery of all of Vanguard's services to her clients and helps them develop short- and long-term strategies that will enhance their retirement programs. Previously, she worked for Deloitte & Touche and Aon Consulting, where she provided administration and consulting services for defined benefit and defined contribution plans. Lichtner has worked with Fortune 500, nonprofit and public entity clients. She is a frequent speaker and has held leadership positions in many benefit forums. Lichtner holds a B.S. degree from Villanova University and an M.B.A. degree from St. Joseph's University. Lichtner also holds the Certified Employee Benefit Specialist® (CEBS®) designation from the Wharton School of the University of Pennsylvania and the International Foundation of Employee Benefit Plans.